

Terms and Conditions of Sale:

This ticket is sold on behalf of Rockhampton Regional Council and Rockynats Pty Ltd (“Event Organisers”) who are together responsible for delivery of the Rockynats event (“the Event”).

Tickets are sold subject to the following terms and conditions:

1. All tickets are non-refundable and non-exchangeable except in accordance with the applicable laws in the region of purchase.
2. Children 13 years and under must be accompanied by a responsible adult. Maximum of 4 children per 1 adult for general admission tickets.
3. Event Organisers reserve the right to withdraw, reschedule or substitute shows and may vary advertised programs, prices and venues.
4. No alcohol or illicit drugs are to be brought into the Event site.
5. No glass, eskys, umbrellas, folding chairs, shade structures, video cameras or professional cameras are permitted on the Event site. Audio or visual recordings of the Event are prohibited. Still cameras (not professional) are permitted but images may only be used for private purposes and not public display. Patrons offer consent to be included in film and sound recordings of the Event and for these recordings to be used by the Event organiser.
6. Ticket must be presented on arrival at the entry gate in conjunction with valid photo ID. Name on ticket must match name on photo ID to authorise entry.
7. Ticket to be redeemed at Event for wrist band in order to gain entry and re-entry. Wrist band must be worn for the whole Event duration. Broken wrist bands will not be honoured.
8. Entry may be refused if tickets are damaged or defaced in any way or are not purchased through an authorised point of sale.
9. All bookings and ticket purchases are non-transferable and may not be sold or transferred by you. The right is reserved to charge a fee for the replacement of tickets.
10. The right of admission is reserved and is subject to the Event Organisers and the Event terms of admission.
11. It is a condition of entry that you submit to a search of person or possessions on entry to the Event site if we decide to take such action.
12. To the fullest extent permitted by law, we do not accept liability of any nature for the acts, omissions or default of those providing services in connection with us or any liability for any injury, damage, loss, delay or additional expenses which are incurred at or in association with this Event. Where legislation implies any condition or warranty which cannot be excluded or modified, that condition or warranty will be deemed to be included in this agreement. However, our liability for any breach of such condition or warranty will be limited, at our option, to the cost of refunding the ticket. In no event will we be liable for any indirect, consequential, exemplary or special damages.
13. You acknowledge that neither we nor the Event site will be responsible for any loss or damage to the property (including personal property such as bags, money or other personal items) brought to or purchased at the Event by you or your invitees.
14. You will be liable for any loss or damage caused at the Event by you or your invitees.
15. We reserve the right to cancel or postpone the Event for any reason.
16. If the Event, or any part of the Event, is cancelled due to adverse weather or for any other cause reasonably beyond the Event Organisers’ control, there is no right to refund or exchange and no obligation is assumed by the Event Organiser to arrange a substitute Event.

17. You must ensure that you and your invitees act in an orderly manner when attending the Event. We may refuse entry or evict you or any of your invitees if they are behaving in a disorderly, offensive or inappropriate manner.
18. There will be no refund on any unused portion of tickets if you or your invitees are asked or forced to leave or if you decide not to attend any part of the Event.
19. Pursuant to your booking, we may need to collect and keep personal information about you including your name, address, credit card or payment details, telephone number and the names of all ticket allocations. We may need to disclose your personal information as required by law or as permitted under the Privacy Act. Our Privacy Policy outlines how we will handle your personal information.
20. Motor sport events are dangerous and may result in injury or death to the person or damage to property. You acknowledge and accept the conditions of, and acknowledge the risks arising from, attending or participating in motorsport activities being provided by Motorsport Australia and the Event Organisers. You agree to be bound by the rules, regulations and policies of Motorsport Australia at all times.
Please refer to the Motorsport Australia website for further information:
https://motorsport.org.au/docs/default-source/disclaimer/motorsport-australia_disclaimer.pdf?sfvrsn=3dad51d0_12
21. The Event Organisers reserve the right to update, modify or change these Terms and Conditions from time to time. Any changes will be available on Rockynats website.

Additional COVID-19 Terms and Conditions:

22. Rockhampton Regional Council and Rockynats Pty Ltd ("Event Organisers") will operate under a COVID Safe Event Plan and follow all Government recommendations, legislation, and public health directives to minimise risk to persons involved and in attendance at the Event (including entrants, spectators, staff, contractors, suppliers, entertainers and trade, retail and food site holders. Social distancing and strict hygiene rules will be in place and all persons involved or in attendance at the Event must comply with all guidelines to support the Event Organisers' endeavours to provide a safe event for everyone.
23. All contact details for all persons involved or in attendance at the Event will be securely stored by the Event Organisers for 56 days from the date of the Event for contact tracing purposes.
24. All persons involved or in attendance at the Event agree that all contact information will be provided to public health officers upon request.
25. All persons involved or in attendance at the Event must not attend the Event if they are experiencing any COVID-19 symptoms, have been in close contact with a confirmed case, have travelled overseas or to a COVID-19 hotspot in the previous 14 days, are required to self-isolate, or are COVID-19 positive.
26. All persons involved or in attendance at the Event agree to abide by all physical distancing and all Queensland Health protocols.
27. All persons involved or in attendance at the Event agree to follow the instructions of Event staff and security at all times.
28. By purchasing or accepting tickets to the Event, you and your invitees acknowledge that, even with rigorous control measures in place at the Event, there remains at this time, an unquantifiable risk of transmission of viral illness including COVID-19. By attending the Event you and your invitees acknowledge that you have considered those risks and your personal circumstances, including any health condition or vulnerability that you or your invitees may

have, and the circumstances of persons with whom you will be in close contact following your attendance at the Event. You acknowledge that, for a small number of people, COVID-19 has very serious health consequences. The Organisers expressly rely on you to bring this health issue waiver to the attention of your invitees. The Organisers will rely on this health issue waiver and proceed on the basis that you and your invitees acknowledge and accept these risks.

29. The Organisers strongly recommend that you and your invitees have the Australian Government COVIDSafe App installed and in use on all mobile phones, with Bluetooth activated.
30. Any requests relating to COVID-19 that are not adhered to will be treated as non-compliance with Event conditions of entry requirements and subject to eviction from the Event.

Camping Terms & Conditions

In addition to the above, the below terms and conditions apply to all camping ticket holders and their guests:

1. Camping bookings are strictly non-refundable.
2. We reserve the right to cancel or postpone the event for any reason. If the event, or any part of the event, is cancelled due to adverse weather or for any other cause reasonably beyond the event organisers' control, there is no right to refund or exchange and no obligation is assumed by the event organiser to arrange a substitute event.
3. Patrons must keep their site clean and tidy
4. On arrival if you are issued with a campground wristband please treat your wristbands like cash & wear them at all times they will not be replaced if you lose them
5. All vehicles, trailers, camping gear and patrons must strictly fit within allocated camping space/s
6. Max capacity of patrons allowed within your campsite are as per the Covid Safe guidelines set out by the Chief Health Officer (currently 1 person per 2 square metres)
7. Sites will be patrolled by an official each day. There will be a First Aid kit available from the Rent a Tent office. If it is anything more serious please dial 000 or go directly to the nearest hospital. If you have any questions, queries or concerns please approach one of the festival staff or security
8. Camping patrons must not cause damage to, improperly use or tamper with any public facility or camping infrastructure. You agree to indemnify the tent owners, staff and contractors against any loss or damage you may suffer arising out of your negligence or breach of these terms and conditions.
9. Camping patrons must not behave in a threatening or inappropriate manner (aggressive, riotous, abusive, or insulting actions) towards other patrons or event staff
10. You must follow all reasonable directions given by Festival staff and security staff.
11. Strictly no BBQs or Webbers are to be brought onsite. All guests will have access to the communal cooking facilities within the camping hang out areas All camping patrons must adhere to onsite signed speed limits
12. No drugs, weapons or dangerous items are permitted. Anyone found to be in possession of, supplying or consuming illicit drugs will be reported to Police immediately. This includes weapons and illegal substances or any items which may have the potential to be used in an illegal or offensive manner
13. Strictly no smoking within the campground
14. Strictly no fires within the campground

15. Strictly no amplified music within the campground
16. No animals are permitted into the campground with the exception of guide dogs and Police support dogs
17. Under 18 (minors) must be accompanied by a parent or guardian aged over 25 years
18. Footwear must be worn at all times within the campgrounds
19. Rockynats and/or Rockhampton Regional Council will not be held responsible for any damage, loss or theft of a person's personal property at the campground.
20. Patrons that leave valuable items at the campsite or in tents do so at their own risk.
21. Rockynats event organisers reserve the right to amend or vary the campground configuration and capacity. They reserve the right to deny admission to the area with reasonable cause.
22. Patrons must adhere to the event organisers' or Queensland Health's COVID-19 requirements at all times.
23. All contact details for all persons in attendance will be securely stored by the event organisers for 56 days from the date of the event for COVID-19 contact tracing purposes.

Breaches of any of the above terms and conditions may result in the removal from the camping site. Rockynats event organisers reserve the right to refuse entry to the campground to any patron who:

24. Does not have a valid camping ticket
25. Is in possession of any prohibited or illegal objects
26. Does not adhere to the organisers' or Queensland Health's COVID-19 requirements